



Yard Waste Season  
(April-November)  
Pick up begins April 1<sup>st</sup> and ends November 30<sup>th</sup>

### **Yard waste Program**

- Season runs from April 1<sup>st</sup> through November 30<sup>th</sup>.
- Curb carts must be placed at the curb the evening prior to your pick up day. Our routes change on a weekly basis as we continue to grow. There is a \$25.00 charge for a return pick up.
- Bio-degradable bags can be purchased at any hardware store for any extra yard waste. You are allowed up to 4 bags outside of your container at no extra charge. You must have yard waste service. (Does not apply to The City of Holland yard waste program)
- No plastic bags. Any plastic bags out will not be picked up.
- No hot ashes – they will melt the container. An \$80.00 charge will then apply to replace the container.
- There is a weight limit of 65 lbs. Containers are not intended for large quantities of sod and or dirt.
- This container is for your grass, trimmings, twigs (under 4" in diameter and no longer than 4') & leaves only.

### **Billing**

- Any past due invoices and services charges (over 40 days) will trigger a STOP SERVICE... If stop service occurs for non-payment a shut off Fee of \$35.00 will be added to your balance due. Payment in full will be required before service will then be restarted.
- There is a NSF charge of \$35.00 if a check is returned. Service will be suspended until the account is paid in full. (Money Orders, Cashier's Check or Credit Card)
- For your convenience, we accept Visa, Master card and Discover for bill payment.

Web payment is available, check for details on your invoice. [www.trashbilling.com](http://www.trashbilling.com)

### **Holiday**

- Holiday weeks the pick-up will shift to one day later (after the holiday) for the remainder of the week.
- Holidays include: Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, Christmas and New Year's Day.

### **Miscellaneous**

- If you are going to be moving and will need to transfer or cancel your service, please contact us before you move to make arrangements.
- If you choose to stop your Chef Container service, please contact us to let us know the last day of service and to arrange for a pick-up of our container.
- Residential containers are the property of Chef Container LLC. If damaged, destroyed or not returned there will be a charge of \$80.00.