



Chef Container is proud to be your locally owned recycling & refuse service provider!

<p>Refuse & Recycling</p> <p><i>Chef Container is proud to offer a locally owned and operated service solution that focuses on recycling and diversion from area landfills. Our service includes FREE recycling to every home as part of our standard offering. Our goal is to divert as much material as possible from the landfill through our presorting process.</i></p>	<p>Holidays</p> <ul style="list-style-type: none"> Pickup will shift to one day later (after the holiday) for the remainder of the week. Holidays include: Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas & New Year's Day. <p>If pick up is delayed due to weather, please leave your container out the next day to insure pick up.</p>
<p>Refuse- Please bag your garbage...</p> <ul style="list-style-type: none"> Curb carts must be placed at the curb the evening prior to your pickup day to guarantee pick up. Our routes change on a weekly basis as we continue to grow. There is a \$25.00 charge for a return pick up if your container is not out when the driver is through your area. Chef Container CANNOT AND WILL NOT dump another provider's container. No Animal Remains (ex: deer) Please dispose of properly through a rendering. Container will NOT be picked up. No Hazardous Materials (ex: paint, oil, antifreeze, etc.). If you have any questions, please call. No construction materials to be placed in containers. Chef offers a wide range of containers for your home projects. Please call for more details. 	<p>Office Contacts & Hours</p> <p>OFFICE HOURS 8:00 am- 5:00-pm Monday-Friday Closed Saturday & Sunday *After hours & weekends, please leave a message</p> <p>TRANSFER STATION HOURS \$70.00/TON (1 TON MINIMUM) 7:00 am- 4:30 pm Monday-Friday 8:00 am- 11:30 am Saturday Closed Sunday</p> <p>A-4368 60th Ave., Holland MI 49423 Phone: 616-494-0561 Fax: 616-546-2866 info@chefcontainer.com</p>
<p>Other Products & Services</p> <p>Yard Waste Service: Curbside collection of yard waste is available April – November Dumpster: Front Load Style: 2yd, 4yd, 6yd, 8yd Roll off Boxes: 15 yd, 25yd, 30yd, 40yd Products for sale at Chef Container Include: Compost-visit cocoa-corp.com for more details Top Soil- cocoa-corp.com for more details Crushed Concrete- call for pricing</p> <p>Acceptable Recycling Items: Chef Container is always working hard to increase the items that can be recycled. For a complete list of acceptable materials please call our office or visit our website: www.chefcontainer.com Please note that pressurized gas canister, liquid paint, broken glass, medical sharps and other items are not allowed in the recycling bags.</p>	

COMMINGLED RECYCLABLES ONLY - NO TRASH



Aluminum & Tin

Glass Bottles & Containers

Newspaper Office Paper Junk Mail

Plastics #1 - #7

Phone Books & Magazines

Plastic Bags #2 & #4

Cardboard & Box Board



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On behalf of Chef Container, I would like to thank you for selecting our company to provide your home with recycling and refuse service. It is important to us as a hometown company to help meet and exceed your expectations. We hope that our Yellow Bag Recycling program has been one of the deciding factors in choosing Chef Container. We look forward to helping you by expanding our service and finding new homes for additional recycle products each year. If you ever have any questions, please feel free to contact any of our customer service agents at 616-494-0561. They are here to answer all your questions and provide you with the best possible solution.

Sincerely, Sean Steele

Yellow Bag Recycling Program

The Yellow Bag Recycling program is provided in our residential service offering at no additional cost. This bag system allows us to collect both the recycling and refuse at the same time using one truck. Using the same truck makes our collection routes as environmentally friendly as possible while making it as simple as possible for your home to recycle more. When requesting Yellow Bags please choose one of the following methods:

- Place yellow hang card on front of container on metal bar.
- Request on Chef website: www.chefcontainer.com
- Call or email our office. Request must be done 48-hours prior to your regular scheduled service day.
- Place yellow recycle bags in or on top of container for weekly pickup.
- Cardboard please break down to fit in bags.
- Call office to arrange for large cardboard pickups.

Billing

- All bills are mailed quarterly or annually and are due 10 days after the invoice date.
- Environmental/Regulatory/Fuel costs may apply to all billings.
- Any past due invoices (over 45 days) will trigger STOP SERVICE...If stop service occurs for non-payment a stop service fee of \$35.00 will be added to your balance due. Payment in full will be required before service can resume.

Payments

- For your convenience, we accept Visa, MasterCard, and Discover for bill payment at our office, or the website.
- Auto Payment is available for your convenience by enrolling via our website payment section.
- Email Billing is available and can be activated in the payment section of our website.
- NFS charge of \$25.00 for a returned check and a \$5.00 charge to refund a credit card.

Please make sure your Account Number is on your check, so the payments are applied correctly to your account.

Fees' and/or Penalties

- **Cancellation**-If service is cancelled within the 90 days of service there are no refunds available. Furthermore, if you are cancelling your service prior to the end of your current term a \$35.00 cart pick up fee will be charged.
- **Curb Carts**- Carts are the property of **Chef Container**. If service has ended and the cart is unable to be retrieved an \$80.00 cart fee will be billed to your account.
- **Extra Trash**- Additional bags may be collected and billed to your account at \$3.50 per bag. Any large items and/or excessive trash must be pre-arranged with the office prior to your collection day.
- **Tires**- Tires that are in your waste container will be billed to your account at \$10.00 per tire.
- **Yard Waste**- Under Michigan Law, yard waste material is **NOT** allowed in your refuse container. If you have yard waste material in your container, it will be tagged and Chef **Will Not** empty the container until the yard waste is removed.

Yard waste service is available for an additional fee in selected areas from April-Nov.

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